Wiltshire Family Hubs

Family Hub Wiltshire Council | All Together Supporting families in Wiltshire

Issue 9 - 2026

www.wiltshirefamilyhubs.org.uk

Family Hub focus on :

Our Navigation Team

Sometimes families need a little extra support, advice, or simply someone to talk things through with.

Wiltshire Family Hub's Family Navigator service offers friendly, practical support for families with children and young people aged 0-18, or up to 25 with SEND. Our Family Navigators help families access local services, community support, and opportunities, providing guidance when it's needed most.



Signposting to specialist support- Connecting families with organisations that can provide expert advice on areas such as housing, debt management, health concerns and emotional wellbeing.





Community connections - Helping parents and carers discover local opportunities such as toddler groups, youth clubs, adult learning courses and free community events.



Practical Paperwork - Support Providing guidance with completing school, pre-school, and college applications, as well as helping families navigate complex forms and paperwork.



A Listening Ear - Offering a welcoming space where families can talk through concerns, explore available options, and find the right support when they are unsure where to turn.

Family Navigators can be found at:

- Libraries,
- Family Hubs,
- School gates
- Community events and MORE!

Where?

Go to the Family Navigator locations on our website

Toy Safety



How to check if your toy is safe

If you're unsure about the safety of a toy, here are some checks you can do:

- Check battery compartments for accessible button batteries or loose spares in the box
- Check for any loose small magnets
- Give the parts on the toy a quick tug and check for small parts that come off
- Look for long cords or access to stuffing
- Check if there are any age restrictions or safety warnings on the product

Click here for more info

child accident prevention trust

Contact us by email:
wiltshirefamilyhubs@spurgeons.org

Contact us by phone:
0800 970 4669

Family Hub
Wiltshire Council

All Together
Supporting families in Wiltshire

In partnership with...
Spurgeons
Together with families

Wiltshire Council

Facebook

Our Wiltshire Family Hub Facebook page is another way for families to stay up to date like and follow to stay in touch with us.

Simply click here:

Support We Offer

We are here to help with a whole range of topics including:

Ideas around implementing routines and setting boundaries.

Help to understand your child's needs and build your confidence as a parent.

Help around finances, housing applications, debt support and accessing benefits.

Support for healthy relationships

Volunteering opportunities

Healthy Start vitamins and vouchers

Advice on local childcare and applying for funding.

Introductions to other services

Sensory Play Spaces (Chippenham, Salisbury and Trowbridge)

Baby Wardrobe Project (Clothing for children 0-12 months)

Get in touch with us

If you have any questions or would like more information about our services please call us on one of our numbers below or check out our website:

Freephone:
0800 970 4669

wiltshirefamilyhubs@spurgeons.org

Other useful numbers:

Health visitor – Single Point of Access
0300 247 0090

National Breastfeeding helpline
0300 100 0212

Fearfree (Domestic Abuse support Service)
01225 775276

National Domestic Abuse Helpline
0808 2000 247

For access to our Family Navigators check out our drop in timetable HERE

For information about our parenting courses please go HERE

Click here to visit our website

BEST START IN LIFE

www.wiltshirefamilyhubs.org.uk